

# Managed Review

## for the Healthcare Sector

**Legility has performed hundreds of reviews for the largest healthcare providers in the U.S., covering a broad range of matter types.**

With more than 100 attorneys with significant healthcare review experience – on teams ranging from 2 to 100-plus – Legility has delivered best-in-class results on a multitude of healthcare review projects.

Our Core Leadership Teams – project managers and team leaders dedicated to recurring healthcare clients – develop institutional knowledge of our clients and their unique needs, build greater trust and familiarity with the client’s leadership, and provide consistent, defensible, high-quality work product no matter which outside counsel firm is handling the merits of the matter for the client.

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### Experience Means Understanding Healthcare Sector Needs

Legility Attorneys have the experience and training necessary for reviewing for Protected and Proprietary Information unique to healthcare eDiscovery matters, including:

- Medical Peer Review/Credentialing
- Patient Safety Work Product and Quality Assurance Privileges

**We have experience with the following types of healthcare review projects:**



Various Federal and State Government Investigations (DOJ, SEC, CMS, OIG, etc.)



Responses to Requests for Production (class action litigation, whistleblower, Federal Anti-Kickback and Stark Act, anti-trust, CON disputes, reimbursement and claim disputes, etc.)



Internal Investigations



Compliance Investigations

## Healthcare Experience, cont'd

- Protected Health Information (“PHI”)
- Trade Secrets (Chargemaster list)
- Confidential Business Information (“CBI”)

Our best-of-industry healthcare experience allows Legility to build workflows specific to healthcare clients. These protocols are designed to protect sensitive information with the use of tested search methodologies, give special treatment of Excel documents and build in additional precautions in the handling of clients’ patient and business information.

**Training:** In addition to the case specific training our team is provided, Legility has developed and offers on-demand training for the categories above.

**Workflows:** Legility Managed Review protocols are designed to protect sensitive information with the use of tested search methodologies, give special treatment of Excel documents and build in additional precautions in the handling of clients’ patient and business information.

## Leveraging Experience and Knowledge for Cost Savings and Quality

### Targeting the Relevant Data

- Sampling your data set prior to starting review provides a statistically valid projection of the number of relevant documents that will be in your data set.
- Legility Managed Review has logical and transparent workflows and processes that eliminate non-relevant information - i.e. review the documents that matter, not the trash.
- Legility Managed Review has successfully utilized continuous active learning/machine learning on more than 70 matters, and has defensibly and consistently identified the relevant documents while still reviewing 50% or less of the documents that otherwise would have been reviewed.

### Legility Managed Review: Not the Assembly Line

Since our founding, Legility has challenged the status quo of traditional, brute force attorney teams working in assembly line fashion.

Our agile approach toward eDiscovery is a client-centric and strategic use of experienced attorneys with the most advanced and appropriate technology and workflows. Ultimately, our methods are focused on assisting our corporate clients in the identification and production of the relevant documents in their case with the review of as few documents as possible.

Why do we do this? In partnering with leading corporations over the years, we recognized that we could replicate their internal, value-driven efficiency initiatives on the Managed Review process. We have the skilled attorneys. We understand the technologies. We have the agile training and process-driven mindset. And we look at each matter as a whole, not as a disconnected series of activities and skills.

Our model is what one-third of the Fortune 100 have turned to, one that continues to deliver the highest levels of quality and consistent, life-of-project cost savings.



Let's change the business of legal together.

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## Redactions of Healthcare Sensitive Information

Legility Managed Review has developed workflows to identify PHI/PII and to minimize cost of redactions of large spreadsheets containing PHI.

- Upon identification of documents containing PHI/PII, a search for duplicates is generated to ensure all instances of this document or family are identified for proper coding and redaction.
- Utilization of market leading automated and native redaction tools for Excel spreadsheets in Relativity, with following functions:
  - **Powerful Keyword Explorer** – Enabled to mass redact across thousands of documents in seconds. Redaction of PHI, social security numbers, medical record numbers and birth dates was never this easy.
  - **Global and Document Level Search** – Supports RegEx pattern searches, including the ability to redact workbook areas responsive to the selected search terms.
  - **Real-Time Redactions Copy to Duplicate Sheets** – Redactions are automatically propagated to duplicate sheets as users apply redactions to any number of sheets. This happens in real-time, so no need to run post-processes to redact duplicates sheets and files. Duplicate preview displays redactions in duplicate sheets.
  - **Inverse Redaction** – Worksheet- and workbook-level inverse redaction saves substantial time and expense by providing option to users to redact entire worksheet or workbook except for small area.
  - **Redacted Native Excel File Production** – Export options include redacted native files as well as unredacted images of natives.



### Legility Team

**Legility is the independent, global new law company.**

We're here to do the best legal work of our lives alongside our innovator clients.

We deliver transformative legal solutions that build business value and set our clients apart. Our global network comprises 20+ offices & 1,500 people, and our legal operations work spans every industry and practice area. We have world-class data, strategy, and talent operations. But everyone and everything is driven by our core values:

- Do the Right Thing.
- Fabled Service.
- Diversity is in our DNA.
- Passion for Innovation.



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